

# Telluy is an Atlanta-based provider of technology and support services.

## **Picking The Right Firm**

We are realists. Multiple firms in Atlanta provide services similar to ours. Determining which firm is the best fit is the first business challenge. Telluy presents our business and technical skills with open honesty. We understand we have to earn your business.

## **Determining Needs**

If you are considering technology and support services, one of two conditions exists: there are problems with IT, or there is a curiosity about how we can improve the efficiency and effectiveness of the IT functions. This site page focuses on the five-star areas of improvement we deliver to clients.



# Our services simplify complex technology so clients can concentrate on their business.



### **User Security**

Telluy understands that enabling end users with appropriate security and computer protection knowledge is core to their safe use of technology. We simplify this process by ensuring our clients are informed of and engage in best security practices.

### **IT Security**

As one example of how we simplify complex technologies, Telluy provides automated monitoring and management of the end-user and server computing environments. Referred to as RMM, our solution constantly scans for viruses and malware, among other potential threats to our clients' IT infrastructure.



# We specialize providing services to SMBs across a range of industries.



### Office Efficiency

Our clients place office efficiency as one of the top reasons they engage our services. Telluy specializes in providing IT infrastructure and support services that increase computer usage efficiency and reduce downtime. We work in real time to solve user issues.

### **Strategic Technology**

Telluy provides growth paths that position SMBs with access to Fortune 500-grade technology. Key areas of interest include Cloud usage enablement and remote computing capabilities. We understand that strategic technology usage must be matched to ROI.

# We combine business experience with best-in-class technical skill.

### **Predictable Budget**

IT budgets can be, by nature, unpredictable. In Telluy's IT Support model, we work with our clients to scope their support needs. From there, we create a monthly, fixed budget for our services. This budget is written into a contract.

#### Reliable IT

Some technologies can, at times, be complex to manage. Telluy's expert engineers are accustomed to dealing with complex technologies and know how to get the best performance while doing so reliably. We aim for 100% uptime and preemptive issue resolution.

