

IT Support Services

Telluy provides an expansive range of IT Support Services customized to meet the needs of SMBs. We expand beyond the rank and file “Managed IT Services” offering and provide customized services that include Net Administration, User Support, Centralized Services, and vCIO consultation. Our Managed IT services are provided on a monthly, fixed-cost basis and the remainder of our support services are delivered in the form of projects.

Net Administration	User Support Center	Centralized Services	vCIO Services
<ul style="list-style-type: none"> Network Planning Network Installation Proactive Management On-site Service Security Training 	<ul style="list-style-type: none"> User Support End-user Helpdesks Onsite Services How-To Training Cybersecurity 	<ul style="list-style-type: none"> Patch Management Anti-Spyware/Virus Technology Mgmt Backup and Recovery Documentation 	<ul style="list-style-type: none"> Technology Impact Strategy and Planning Technology Roadmaps Solutions Design IT Budget Management

Telluy Projects

Telluy’s capability to deliver project services differentiates us within our market. In combination, we provide a “one-stop” solution for all potential IT needs. Examples of our project services include network setup, software deployment, office moves, wireless deployment, and computer refreshes. These services are provided on request, and each are customized to meet the exact needs of our clients.

Telluy Projects Area



Network Setup and Configuration



Server and Software Deployment



Relocation and New Office Setup



Laptop and Desktop Refresh



Wireless Setup and Configuration

Voice over IP (VoIP)

Voice over IP (VoIP) makes use of the Internet to replace traditional phone lines and services. This technology removes the costs of phone service charged by phone companies. VoIP's advantages include no-hardware-required installation and advanced features such as conferencing and telephone security.

Hosted PBX

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SIP Trunking

Telluy's SIP Trunking service helps customers reduce their monthly expenditure on phone service (when compared to expensive phone company lines). In addition, this solution increases phone system reliability and offers enhanced business features that are customized to meet our clients' requirements.



Telluy Cloud

The Telluy Cloud is powered by the Amazon Web Services (AWS) and Microsoft Azure Clouds. Through these platforms, we offer a broad range of cloud-driven services, including the enablement of Office 365, filesharing/storage, and Cloud backup/recovery. The Telluy Cloud represents an exciting growth path for firms that want to leverage the power and technical elegance of Cloud computing.

Telluy Cloud Areas



MS Office 365
Deployment



File Sharing and
Storage



Amazon Web Services and
Microsoft Azure



Email Spam Filtering
and Archiving



Automated Cloud
Backup